

## HELP FOR EMPLOYERS

The main thrust of our efforts to promote legitimate whistleblowing is our work with employers. By helping them to instil the right attitude in the workplace, not only does the organisation itself benefit but staff better understand the purpose and benefits of such a policy. We also work with regulators, unions, professional bodies and advice agencies on complying with the new law to help those they work with. For further information about these services, please call on 020 7404 6609 or contact [services@pcaw.co.uk](mailto:services@pcaw.co.uk)

### **THE POLICY PACK**

Our Policy Pack is a compliance toolkit which is seen by many as a benchmark for whistleblowing. The National Health Service has supplied it to over 500 Trusts and health authorities in England and Wales. In the private sector, the Pack has been used by organisations such as BAe, British Gas, Camelot, Clifford Chance, HSBC, Nuffield Hospitals, PriceWaterhouseCoopers, Rio Tinto, Rolls Royce, Shell, Standard Life, Unigate and Whitbread. Over two hundred and fifty public authorities such as the Audit Commission, the Department for Education & Employment and the Financial Services Authority use it to guide their own work in this area. Through the offices of CIPFA, the Pack has been widely distributed in local government.

### **TALKS AND CONFERENCES**

Our staff have spoken at conferences organised for the banking and insurance industries, the medical, legal and accountancy professions, unions, co-operatives, auditors, personnel societies, scientific associations, law firms, academic institutions, royal societies, voluntary groups and for individual businesses. Central government departments - including the Treasury and the DTI – also use these services.



*On* **THE POLICY PACK**

“An excellent guide – all other sources of information seem to be looking at this topic entirely from a legal point of view”

PERSONNEL MANAGER, NHS TRUST

“Gave assistance in writing a policy in plain English that could be understood by all levels of staff”

COMPLIANCE MANAGER, HSBC

“The Pack is extremely useful and will help ensure that good practice is followed”

HEAD OF CENTRAL SERVICES, LONDON BOROUGH OF EALING

*On* **OUR TALKS & CONFERENCES**

“Excellent. Highly relevant. A number of profound thoughts and insightful concepts were put forward by the speaker”

HEAD OF INTERNAL AUDIT, CABLE & WIRELESS

“All in all a most successful morning, and we as an industry are now much wiser”

ASSOCIATION OF BRITISH INSURERS

## **TRAINING**

We have provided in-house training for the Audit Commission, the Financial Services Authority and for several NHS Trusts. We have also provided open training courses for regulators on how the Act affects their work, and for public authorities and businesses across the UK. These courses range from help on how to introduce and implement effective whistleblowing policies to intensive workshops on how to handle whistleblowing concerns.

## **CONSULTANCY**

We produced a Boardroom Brief for clients of AIG, the world's largest insurer. We were appointed special advisers to the European Commission on its new staff rules on whistleblowing. We helped the public service union, Unison, draft *Speaking Out Without Fear*, a practical guide for their members and representatives on the Public Interest Disclosure Act. We were commissioned by Abbey National, Argos, the British Council and the National Lottery Charities Board to help with substantial reviews of their policies on governance, transparency and whistleblowing. Following anonymous disclosures at NIREX and Royal Brompton Hospital, we were asked to review their procedures and make recommendations on how such incidents may best be avoided.

## *On* **OUR TRAINING**

“Thoroughly enjoyed it. Will certainly be better equipped to undertake my duties”

SENIOR PERSONNEL MANAGER, INTERVENTION BOARD

“The training was excellent and has proved very useful back in the workplace”

POLICY OFFICER, OCCUPATIONAL PENSIONS REGULATORY AUTHORITY

“The highest ratings we have ever had at any event”

CAPITA CONFERENCES

## *On* **OUR CONSULTANCY**

“We chose PCaW because their approach fits our emphasis on internal communication and openness. We believe their practical help and confidential advice is exactly what is needed to reassure everyone at Argos of our commitment to ethical conduct”

COMPANY SECURITY MANAGER, ARGOS

“I would like to record our appreciation for your very valuable advice on this particularly sensitive project. I feel that your overall approach, concentrating on lessons to be learned but without glossing over any findings has been very helpful.”

MANAGING DIRECTOR, NIREX

